

Privacy Policy

What we promise

At Anteros we take the protection and safety of your data seriously. We promise to only use the data we have collected from you in conformity to the General Data Protection Regulation 2018.

What information do we collect?

We only collect information willingly given to us. This information could be collected when you sign up for our newsletter, book an art class, make a donation, become a member, hire a venue, apply for a job with us, or when you contact us. This information may include:

- Your Name
- Home/Mobile Telephone Number
- Postal Address
- Billing Address
- Disability Information (provided by you to us, to create an accessible, enjoyable experience)
- Your Contact Preference
- Emergency Contact Information (Postal Address, Mobile/Telephone Number, and Email)
- Direct Debit Information (for recurring donations and member subscriptions)

Your payment card number will NOT be held.

Third parties

Your data will **NEVER** be sold by us to any third parties. We may work with third parties on classes and exhibitions, but, your information will only be shared with these parties when you permit us to do so (and vice versa). The only other circumstance in which your data can be shared with a third party is when the law permits it necessary (e.g. when a safeguarding issue has arisen).

Policy Author: Katie Phillips, General Manager
Policy Reviewed: Jan 2022

How we use your data

As a completely self-funded charity organisation, we rely on like-minded art lovers to contribute where they can, from volunteering to booking a slot in one of our many art classes. We constantly have new ways for you to get involved and support us, and, therefore, require ways of keeping you up to date. The data you provide is used to do this, allowing us to contact you, informing you about where, when, and what is occurring at Anteros.

Additionally, for those signing up for recurring payments (memberships, donations, etc), we use your information to keep track of your payments and inform you in advance regarding any issues or changes. This means you will be charged only what you have consented to, and you will be able to cancel your payment whenever you want to.

On occasion we may use your data, with external information (e.g. Census data), to form a better understanding of our demographic. This information will be confined to the Anteros Arts Foundation, and will not be shared externally.

Protecting Children

The protection and privacy of children's data are extremely important to us, as is the protection of all data. In cases where we deem it necessary we will ask the permission of a child's parent or guardian to collect and use the data of their child.

Contact us

If you have any further queries regarding how your information is used and stored by us, contact us via:

Email: enquiries@anteros.co.uk

Telephone: 01603 766129

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